



April 3, 2008

Lauren Erickson  
Erickson Flute & Ensemble  
45731 Green Valley Road  
Plymouth, MI 48170

Dear Lauren:

I would like to take this opportunity to thank you for assisting us with the celebration of our new Branch location in Oakland County.

The Flute and Harp Duo featuring owner Lauren Erickson on Flute and harpist Catherine Heise helped set the tone for an outstanding event. Over 300 customers and potential customers attended our branch opening; not to mention the over 50 corporate executives from our headquarters in Grand Rapids.

Your presentation was outstanding. Your professional appearance, ability to adapt the appropriate music to your audience, and your interaction with our guests added to the evening's success. The music was soothing, not overwhelming thus allowing our guests to easily converse with each other.

The event was designed to present the Bank in a professional, corporate, yet comfortable atmosphere. Your performance helped us achieve the desired results. Thank you!

We will highly recommend Erickson Flute and Ensemble to any corporation who is looking to add a little touch of elegance to their event to consider.

We look forward to working with you in the future.

Sincerely,

John Zimmerman  
Vice President, Marketing and Corporate Communications  
Mercantile Bank of Michigan  
310 Leonard Street, NW  
Grand Rapids, MI 49504

